

# Consultation Decision

## Post Office® Rippingale branch, 5 Middle Street, Rippingale, Bourne, PE10 0SU

### Why close Post Office® branches?

The Government has, after a national public consultation, decided that the overall number of Post Office® branches in the UK should be reduced. Customer numbers are falling, customer habits are changing and many traditional services are available elsewhere.

### What does this mean for this branch?

We have recently conducted a local public consultation on the proposal to change this Post office® branch to an outreach service. We have fully considered the views of the local community, alongside all feedback received from both individuals and their elected and community representatives, as part of the local consultation process. We have now decided that this branch should be replaced by a Mobile Outreach Service as part of the Network Change Programme. Access details for this service are detailed below. The full decision booklet for East Midlands plan can be obtained from our website: [www.postoffice.co.uk/networkchange](http://www.postoffice.co.uk/networkchange), or by contacting the National Consultation team in writing at FREEPOST CONSULTATION TEAM (no stamp required)

### What happens next?

Post Office Ltd would like to thank all respondents for their input which provided us with detailed local knowledge to factor into our decision making process for the East Midlands area plan. The date of the change to this branch will be communicated as soon as possible. This will be no earlier than 18th March 2008.

**FORPO**  
It's not all over yet!  
We are still in negotiation!

### Outreach Service



#### Scarborough Close Layby , Rippingale, Bourne, PE10 0SW

Opening times		Services	Transport
Mon	Closed	 The standard range of products and services will continue to be available with the addition of DVLA facilities. Customers can still collect benefits in cash using our everyday banking services or Post Office® card account.	 There is unrestricted roadside parking available nearby.
Tues	09:00-13:00		
Weds	13:45-17:15	 <b>Access and facilities</b> There is a step into the Mobile branch, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.	 <b>Route</b> The mobile outreach service will be located 300 yards from Rippingale branch, along level terrain.
Thurs	Closed		
Fri	09:00-13:00		
Sat	09:00-10:30		
Sun	Closed		

### Access to services outside these times

You can also access a range of Post Office services at the following branches: Pointon branch, Yew Tree Farm, West Road, Pointon, Sleaford, NG34 0NA; and via our website at [www.postoffice.co.uk](http://www.postoffice.co.uk)

If you would like further information on this decision or the services that will be offered please contact the Post Office® customer helpline on 08457 22 33 44. For details of other Post Office® branches please visit our website at [www.postoffice.co.uk](http://www.postoffice.co.uk)

A leaflet is also available within the branch which gives details about Postwatch, the independent consumer watchdog.