

The New Springwells Practice

News From The Practice
JANUARY 2010

Billingsborough Surgery Expansion Plans

As part of our continuing commitment to patients, the Surgery has successfully secured funding from **Leicester Teaching Deanery**. Additional funding from the Partners will enable the expansion of Billingsborough surgery and the building of a large, fit-for-purpose facility.

Dr. Jonathan Parry will become a **Trainer** of qualified Doctors (Registrars) who in turn will bring clinical expertise and excellence to the Practice as they become qualified General Practitioners.

At present the Practice has four full-time GPs and strives to offer the facility for patients to both see a doctor on the day of booking and also be able to book a planned appointment 4 – 5 weeks' ahead.



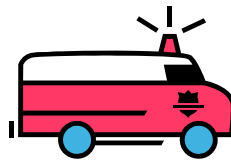
Planning Permission has been granted to build a south-facing extension and provide additional **Consulting Rooms** and a new **Purpose Built Dispensary**. The Dispensary will have its own entrance (with electronic doors for ease of access) and waiting area with seating. Work on this exciting project begins on 1st February and is scheduled for completion by 14th May, 2010.

The new Dispensary will have

an additional telephone line and will be staffed by five Level 2 Pharmacy Services fully qualified Dispensers.



In addition, in order to promote an effective service for patients, the Practice has purchased a van for **Home Delivery of Medications**.



Full details of this new service are available from Jane Lytwynchuk, Dispensary Manager and her Staff. At present the service operates four days a week, and can expand to meet additional demand. Mike West is our newly-appointed delivery driver.

More Services ...

The additional space and extra Consulting Rooms will allow the Practice to introduce new services such as **physiotherapy, counselling and podiatry**. It could be possible in the future to provide some **diagnostic services** currently performed in hospitals



Increased services and appointments will put more pressure on car parking facilities at the Surgery. We are grateful

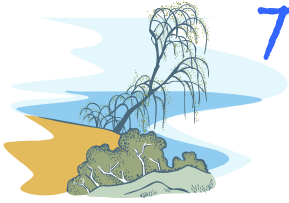
to **Billingsborough Village Hall** Management Committee who have agreed use of the Village Hall Car Park by staff and patients. It is a very short walk to the surgery, and the car park is particularly convenient for the new Dispensary area. The Village Hall is signposted from High Street (by Fortescue Arms)

RIPPINGALE SURGERY

In April 2009 following the death of Dr. Martin Webster, the Practice began discussions with NHS Lincolnshire regarding the future of the Rippingale surgery. Dr. Webster was part-owner of the Rippingale Surgery property and prior to his death had been actively seeking a legal agreement with the other landlords. No agreement had been reached before he died. The remaining Partners (Drs. Parry and Keck) have no Tenancy Agreement in place regarding use of the Rippingale building.

The building is in need of refurbishment, with many Health & Safety issues requiring attention. The Practice has a **Duty of Care** to provide and maintain a safe environment for patients whose safety is a major concern.

For example, the first-floor **Nurse's Room** is difficult for anyone with physical disabilities to access, and poses an evacuation risk in the event of an emergency.



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On 13th October 2009 the Practice formally requested NHS Lincolnshire to consider the closure of Rippingale Surgery and a meeting of the Partners & NHS Lincolnshire was held on 19th October. Subsequently a Public Meeting was held in Rippingale Village Hall on 19th November last.

Since then the Partners and I have looked at alternative accommodation in Rippingale, namely the former School building. This has been discounted as it would be very expensive to convert and is much too large for the needs of a Branch Surgery.

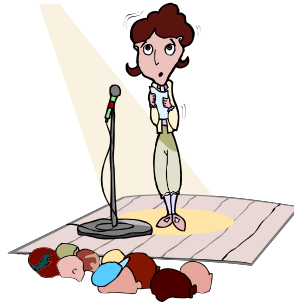
The landlords have been asked what their intentions for the building are, and a response is still awaited.

The PCT is to undertake a **Patient Consultation Survey** with Patients resident in Morton, Rippingale Dunsby, Dowsby, Kirkby Underwood, Stainfield and Aslackby.

Until a definite decision is made by the PCT, the Practice will work with NHS Lincolnshire to continue to provide a service from Rippingale Surgery.

Doctor Parry and Dr Keck appreciate that this period of uncertainty is not desirable and they and the Practice Team will endeavour to continue to provide a responsive and committed medical and administrative service to the patients in the above villages.

SPOTLIGHT ON THE NURSING TEAM



The Practice is fortunate to have the nursing skills of three very experienced and highly-trained Practice Nurses, and a Health Care Support Worker.

Maria Rudkin, Registered General Nurse, has been with the Practice since 2000 and is our Senior Practice Nurse. She specialises in the management of medical conditions **Diabetes Mellitus, Coronary Heart Disease and Anticoagulation**.

Maureen Runacres, RGN joined the Practice in 2006. She specialises in **Respiratory Conditions** namely **Asthma, and Chronic Obstructive Airways Disease**. Maureen also performs **Spirometry** which measures and assesses lung function and is the lead nurse for **Smoking Cessation** clinics.

Christine Borrill, RGN also joined the Practice in 2006. Christine specialises in **Weight Management, Diabetes Mellitus and Asthma**. Christine also regularly visits our Nursing Home patients to manage chronic disease and carry out vaccination programmes. Her

nursing role has recently been extended into the community as she also now visits **Housebound Patients**. Christine is also the Practice Lead in relation to **Infection Control**.

Diane (Toni) Pitkin, our **Health Care Support Worker**, carries out **Blood Tests, Blood Pressure Checks** and **Electrocardiograms**.

& FINALLY...

We are serious about the service we offer our Patients. Our standards are high, but we know that occasionally things can go wrong. If this happens please tell us straight away and give us the chance to put it right for you.

Christine Schofield,
Practice Manager,
January, 2010.

Please note:

Billingborough Surgery will be CLOSED between 1.00p.m. & 3.00p.m. on THURSDAY 25th FEBRUARY for MANDATORY STAFF C.P.R. TRAINING.

We apologise for any inconvenience this may cause.

PHONE NUMBERS TO NOTE:-

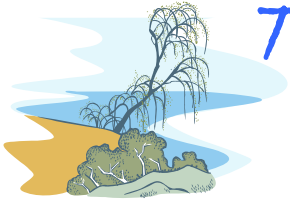
RECEPTION & RESULTS
Billingborough (01529) 240234

Rippingale (01778) 440661

DISPENSARY

Billingborough (01529) 240888

Dispensary (01778) 440582 *Out of Hours Clinical Team & Medical*



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Emergencies Contact: 0845 450281.
NHS Direct Medical Advice, Contact
0845 4647